

RIGHT OF WITHDRAWAL

- Consumers (principals) have a period of fourteen days in which to exercise their right to withdraw from a contract entered into at a distance, by telephone or off-premises, with no obligation to provide a reason for their decision. Any clause by which the consumer waives their right of withdrawal is null and void
- The period runs from the day after the contract is concluded.
- To exercise your right of withdrawal, you must notify us of your decision to withdraw from this contract by means of a clear statement (e.g. letter by post, fax or e-mail). You may use the model withdrawal form, but this is not obligatory.
- For the withdrawal period to be respected, all you need to do is send notification of your right to withdraw before the withdrawal period expires.